

# Welcome

[www.elcampanarioapartment.com](http://www.elcampanarioapartment.com)

Please make yourselves at home! Have a look through the cupboards to familiarise yourself with the contents of the property. The property should be clean with clean bedding on the beds and clean towels in the cupboards. If you find anything not to your satisfaction please inform Starlight immediately when you arrive at the apartment.

## Kitchen

All the appliances in the kitchen should be easy to follow as they are just basic settings, but if you do have a problem contact us at Starlight, we will be happy to help.

## TV

There are separate instructions for working the TV please see card.

## Air-Conditioning/Heating

The air conditioning has a timer that cannot be overridden this is to ensure that it is not left on but should not hinder your comfort. If the air conditioning is on please make sure the patio doors are closed, this will increase the efficiency of the unit and of course aid in your comfort.

## Bedrooms

The bedrooms have a complete set of sheets and covers, if there is need for any sheets in case of an accident then there is spares in the cupboards. - I do not advise on leaving spares out as this will increase your laundry costs this issue has never arisen plus there is a washing machine at the apartment if needs be they can wash any soiled sheets/towels themselves, if you leave access to sheets and towels they are likely to use everything leaving you without change over linen/towels.

We have also provided you with robes and slippers, the slippers are for a once only use, they will be disposed of after your visit or you may take them if you would like keep them.

**You're here to have a great time, we will do the best to make sure that happens, call if you think we need to sort something.**

## Bathrooms

There are fresh towels in both bathrooms and also we have provided you with beach towels, the coloured ones, please use these to go to the pool or beach.

## Outdoor furniture, balconies etc

When using the balconies please be careful not to shut the sliding door behind you completely or it may lock you out if the catch is on. Similarly be careful to ensure all sliding doors are locked before leaving the apartment.

## Smoking

This is a no smoking apartment, which includes the terraces.

## Towels

The white towels are for the apartment, the coloured ones only are for the beach or the pool.

## Parking

The apartment parking bay is 11. You can however park outside the main gates if you just want to pop in for short visit.

## Water Leak

If you detect a water leak then please turn the water tap off and call the management company immediately. The water tap can be found in the small cupboard above the fridge.

Also water can be individually isolated (i.e. there are valves on the pipes leading to the sinks / toilets which can be turned off to prevent water getting to the unit).

## Cleaning

If there are any spillages or you need to do any cleaning there are cleaning products under the kitchen sink and cleaning tools in the cupboard by the entrance door.

## Bins

If you do fill up the bins, all waste can be put into black bags provided, the main bin is at the front gate to the right, large flip top dumpster types, all Spanish just put everything in here include recycling.

## Supermarkets

There is a wonderful 24-hour supermarket on the main road Supercor.

## Restaurants

There are so many bars and restaurants to choose from which include everything from amazing Indian to high end cuisine, we suggest you go and explore! Enjoy!

## Bars

Again there are many, all sorts of budgets and tastes, our favourite is Banjos down behind Diana Hotel. Great food and English without too much sport.

## Doctor

If you need to see a doctor during your stay you can call 0034 1003 for an emergency doctor. (if you need a doctor in a non urgent situation, but can't contact your own doctor you can call 0034 1003 to find a doctor or call your local police for a reference).

## Hospital

The main hospital is: The Costa del Sol Hospital, on the A7 motorway, Autovia del Mediterraneo, KM187, Los Monteros, Malaga. From the apartment the hospital is 22.8KMS 21 minutes.

Ambulance or health emergencies is 0034 112 or 0034 061

Fire Brigade is 0034 112 or 0034 080

Local Police is 0034 092

Guardia Civil is 0034 062

National Police is 091

Maritime Sea Rescue 0034 900 202 202

Red Cross 0034 902 222 292

Tourist Helpline and Emergency (English, French, German, Italian, Spanish) 902 102 112



Call these guys if you  
have a problem.

Servicio de Atencion al Turista Extranjero (SATE handles security of foreigners, you can report crime lost property or documents, damage, assault, robbery, break-in, accident, after calling you will typically have 48 hours to visit your local police station to ratify your complaint) Malaga 0034 951 926 161 or 0034 951 999 818

Citizens Advice Bureau - [www.citizensadvice.org.es](http://www.citizensadvice.org.es) Emergencies 0034 615 814 264

## Hire Car

Try [www.recordrentacar.com](http://www.recordrentacar.com) are good, full tank back so no fuel catch. Or [www.opodo.co.uk](http://www.opodo.co.uk) or [www.travelsupermarket.co.uk](http://www.travelsupermarket.co.uk).

Coming without a car?

Train runs from Malaga and stops at Fuengirola there are no trains to Marbella or Estepona.

Taxi:

Marbella Taxi +34 951 700 177

+34 636 634 348

Auto Taxi +34 633 775 000

Radio Taxi Estepona +34 952 80 29 00

Taxi are white in colour with the official logo on the side door.

They also bear the small 'SP' plate. A taxi with a green light on the roof is available for hire. It is not normal to hail a taxi on the street in Estepona. Either book one by telephone or go to a taxi rank.

Taxi Ranks

There are taxi ranks located:

Avenida España near Calle de la Terasa.

Avenida Juan Carlos I near Avenida de Espana (seafront)

Entrance to the Marina opposite bullring

Next to Bus Station on Avenida Litoral.

Taxis can be ordered by telephoning

952 80 29 00. Teletaxi is 951 775 777

fares WITHIN ESTEPONA

WE HOPE YOU ENJOY YOUR HOLIDAY!